

J. D. CONNORS, JR.
180 Coquille Way
Vero Beach, FL 32963

December 17, 2008

Mr. Tim Cann
TC Enterprise of the Treasure Coast
1532 Cownie Lane
Sebastian, FL 32958

Dear Tim:

Congratulations on a "job well done"! It was a pleasure to work with you and your people. You delivered what you promised and the final results of the renovation project were beyond our wildest expectations.

Despite the unusual, unforeseen and difficult circumstances that faced you at the start, you jumped in with both feet, deploying men and materials at an as-needed basis. For the first several weeks you had a large crew plus subcontractors as required. As work was accomplished and the construction began to be closed-in, you were able to decrease the size of the crew conserving costs for both you and us.

You provided constructive criticism of the project and offered significant and beneficial suggestions for solutions to various problems that cropped up as the renovation project progressed.

Although we were absent during much of the construction, there was never a break in the progress of your work. All too often, we have heard the complaint from other homeowners with construction projects that "all work stops as soon as the homeowner leaves". That certainly wasn't the case with TC Enterprise.

You paid for all materials before delivery and you paid your subs as they finished their work. This alleviated any concern that, I as the homeowner, might be required to pay twice for materials and labor.

Finally, I really appreciated your daily telephone calls. The first call each morning outlined the plan and goals for the day. Your second call, towards the end of the day, told me what was actually accomplished that day. I was kept in-the-loop and I could gauge whether or not we were on target for the projected completion date even though I wasn't in Florida for much of the time.

We are thoroughly satisfied with the project, with your performance as a general contractor and with the professional manner with which you and your employees conducted yourselves.

Please feel free to use this letter in your promotional work and do not hesitate to have potential customers contact me for a recommendation. I am going to send letters of recommendation to both John's Island Real Estate Company and the John's Island Property Owners Association. Both of those organizations would be well served to recommend TC Enterprise of the Treasure Coast to their clients and members.

Thank you for your excellent work.

Very truly yours,


J. D. Connors, Jr.